

Medco Health Solutions, Inc. (Medco) is the leading prescription drug benefit manager in the nation. The State Employees Benefits Committee awarded the prescription benefit contract to Medco, effective July 1, 2006, because it could best meet the needs of the participants of the Group Health Insurance Program.

What can you expect?

- Welcome Kit to be mailed to employee's home address in <u>mid-June</u> containing:
 - A letter of introduction and handbook
 - o New identification (ID) card MUST be used when using a retail pharmacy
 - o A Coordination of Benefits (COB)/Direct Claim form
 - o A Health, Allergy, & Medication Questionnaire
 - A prescription fax form and a form for completing the transfer of your existing mail-order prescriptions to Medco by Mail

Your Identification Card will look like this...



- Medco's Member Services is available to respond to concerns at their dedicated 800# 1-800-939-2142.
- Member Services are available 24 hours a day, 7 days a week, 363 days a year (Holidays are Christmas Day and Thanksgiving Day).
- No changes in co-pays or current prescription programs.
- Retail pharmacies will continue to fill up to a 60-day supply of medications. A list of 90-day participating retail pharmacies can be found on our website www.ben.omb.delaware.gov All retail pharmacies in the State of Delaware have been provided the opportunity to become a 90-day participating retail pharmacy in accordance with the State of Delaware's Any Willing Provider Pharmacy Access Act.